

# **Emergency Services**

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#### Role of Emergency Services

 Ensure that emergency and/or disaster response and recovery operations are effectively implemented and conducted with expedient dispatch and adequate tools.

 Must ensure coordination with other local governments.



#### **Assets & Tools**

- Experienced staff
- Physical facilities
- Redundant Comm system(s)
- On-going training program



### **Experienced Staff**

- Two full-time professional emergency management staff.
- Ninety five designated EOC staff.
  - 100% have completed SEMS/ICS/EOC Executive training.
  - 65% have completed Advanced EOC Action Planning training.
- Ten SEMS/ICS Activations in 2000.

## **Facilities**

- Emergency Operations Center
  - modernized to SEMS / ICS standards

- 24 Work Stations

Emergency Power



# Facilities, continued

- EOC Network
  - dedicated network server
  - UPS protected





# Facilities, continued

- Mini-EOC
  - located in HQ building next to OES
  - basic communications capability
  - backup RIMS terminal





# Facilities, continued

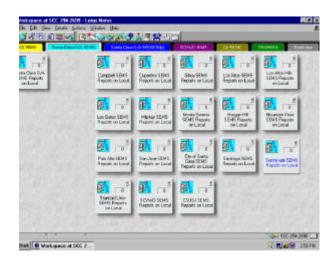
- Hydrography Data Center
  - located next to main EOC





#### **Communications**

- Links to other EOC's
  - EOC to EOC Radio System
  - OES Control 10 radio circuit
  - SCVWD Control 26/27 radio circuit
  - Alpha-numeric wireless messaging
  - Santa ClaraOpArea RIMS
  - Amateur Radio





#### On-going training program

- EOC drills conducted annually
- SEMS ICS training quarterly
- Wireless messaging monthly drills
- EOC Radio monthly drills
- SEMS ICS used small events also

# Understand and respond to the true situation.

