

# ISA Exercise Retrospective

June 3, 2021

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# Topics for tonight

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1. CUP-21-24T Exercise
2. Summary of Findings
3. Observations



# 15-May-2021 Field/ISA Deployment Drill

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## Scenario:

- The Hayward fault experienced a 7.5 earthquake 3 hours ago.
- CARES Emergency Net and has been staffed for 20 minutes.
- We need Mike-Mike Reports to get a real sense of the intensity of the shaking throughout the City.



# 15-May-2021 Field/ISA Deployment Drill

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## Drill Objectives:

1. Execute the response per the CCC IDR Plan protocols.
2. Exercise the Mike-Mike reporting process.
3. Test the ***Infrastructure Safety Assessment*** (ISA) process using the restructured asset grouping.
4. Test the ISA data collection c469 web app.
5. Perform a GMRS test with ARKs and CERT teams... 10:00am
6. Test the DOC Operational Checklist and JIT training... City Staff



# CUP-21-24T Timeline (from ICS-214's)

Time	Description, Notes, Comments	
Saturday 15 May	0659	Departed Service Center with Comm 469.
	0710:	Comm 469 arrived at City Hall, started setup.
	0826:	Opened Resource Net, began taking check-ins.
	0843:	Authorized to proceed with ISA.
	0845:	Deployed ISA staging teams to Jollyman, Stevens Creek locations.
	0910:	First ISA surveys started.
	0908:	First ISA assignment received, Cristo Rey group.
	0912:	First ISA assignments made from Staging.
	0937:	Shut down Jollyman staging.
	0940:	Shut down Stevens Creek staging.
	1000:	GMRS Radio Test held with Regnart ARK, Marianist Center.
	1034:	Began set up of Demob function.
	1109:	Last ISA report received.
	1114:	All ISA assignments complete.
	1135:	Closed Resource Net.
	1134:	Shutting down Demob.
	1225:	Comm 469 departed City Hall for Service Center.



# By the numbers

## CUP-21-24T, ISA Exercise

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Volunteer hours:	70 hours
Assets surveyed:	65 (out of 69)
Total participants:	24 (CARES:17, Home buddies:3, CERT:2, Staff:2)
Assignments made:	10 of 11
Teams Deployed:	7 teams
Time to perform the assessment:	2 hours



# Summary of findings

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## 1. Field Response and Operations.

The CARES Field Response worked well at multiple levels.

## 2. Consolidated assessment approach.

The ISA assignment structure was reorganized to 11 assignment sets that covered the 37 legacy ISA assets, the 7 major FLA roadways, and staffed city and fire department facilities.

## 3. Data management tools.

First use of a custom web-app data management solution for collecting and reporting on ISA field results.



# Observations

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## Exercise vs Real event start

1. Develop and test the remote start activity that covers the first few hours leading up to command transfer to Comm469.
2. Review, finalize, and exercise the Resource Management methods and tools for remote start and Comm469 operations.

## Standing Orders for an emergency response

3. Work with OEM staff on finalizing the Volunteer Annex; includes the necessary authorizations for an auto-activated response.

## Using private vehicles

4. Review Field responder driver information requirement and process, finalize with OEM

## Restructured ISA procedure

5. Review and determine if the new ISA Assignment Sets worked sufficiently to adopt this as the standard ISA process... **YES!**
6. Develop the plan for using field staging locations.





# Observations

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## c469 Web App tools

7. Determine if additional investments should be made in the C469 app series of tools... **YES!**
8. If approved, determine the requirements by c469 app users (Comm 469 staff, DOC, and EOC) and develop a plan to address.

## Demob Process & Document Integrity

9. Review the exercise Demob forms for completeness.
10. Review and adopt a CCC Demob procedures and forms.
11. Develop Demob supervisor training to ensure consistency across exercises and activations.
12. Look at adding off-line feedback to responders on the quality of their feedback.

## Miscellaneous

13. Review how we use the 'assigned' frequencies, particular assumptions around our 2 simplex and 2 repeaters at our disposal.
14. ... 12 other items, to-do's

# After Action Report

See the After Action Report for all the details....

## After Action Report Infrastructure Safety Assessment Exercise

Cupertino ARES

3 June 2021

Version: v1.2 REVIEW

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<https://www.cupertinoares.org/docs/CUP-21-24T-ISA-AAR.pdf>

# Thank you

*Any Questions?*



