

# Exercise Scenario



Cupertino  
ARES/RACES

The following is provided as general information for your consideration during this drill.

Location	Wherever you are.
General Situation	<p>COVID-19 has been declared a pandemic and taking its toll on residents in the County. By March 7<sup>th</sup>, Santa Clara County issued shelter-at-home and social distancing orders. By March 30<sup>th</sup>, all shelter-in-place orders were extended to May 3<sup>rd</sup>, and then again to May 31<sup>st</sup>.</p> <p>In the meantime, wildland fires are threatening the Santa Cruz Mountains. Yesterday, power outages started for the east bay cities and communities along all foothills area. PG&amp;E initiated PSPS events for all Bay Area cities. As of this morning, the power has been out for about 8 hours. Additionally, residential wired telephone and cell phone service has failed.</p> <p>The City has been broadcasting on Radio Cupertino 1670 that if anyone has an emergency or needs help, they should stay tuned for a list of locations where they can go for information or to report a problem.</p>
Weather:	Weather is current conditions at the time of the drill

## INSTRUCTIONS:

### **Outpost Setup**

1. Check into the Packet Command voice net on the frequency assigned to you.
2. State your location, most likely your street name.
3. You will be assigned a tactical ID (example: CUP002 or CUPRSA or similar).
4. You will be assigned a 3-character Message ID (example: C02 or RSA or last 3 characters of your call sign).
5. Setup your Outpost Tactical Call with the above information.

### **ALT911Setup**

6. Set up ALT911 as follows:
7. Station ID / Location: Your street name (example: Woodhill Ct)
8. Station ID / Location ID: 3-character Message ID from above.

### ***Taking and passing messages***

You will be presented with reports that come to you either from the community or from your own observations (both simulated). Determine the following:

1. Read each report as if someone was coming to you and telling you their problem.
2. For information to be passed, do the following:
  - a. Determine the nature of the report: the urgency, and who should receive it.
  - b. For messages that look like an emergency request for FIRE, an AMBULANCE, or the SHERIFF that would normally go by 9-1-1, use Packet with ALT911. Send these messages to **XSC911; CUPEOC**.
  - c. For messages that are Public Works related and is something the City would handle (local road closures, trees down, etc.), send these messages only to **CUPEOC**.
  - d. Voice traffic may be appropriate for messages to the EOC that are lower priority, or brief reports or updates.
3. Use your best judgement when choosing the method and destination to send the message.
4. If the message you pick shows <number/street>. then this means you need to come up with an address (same thing applies for a person's name). We need a real address and street near your location. To do this:
  - a. Open your browser. Go to <https://www.google.com/maps>
  - b. Zoom in on your location. As you get closer, you will see the property boundary shape and resident structure shape.
  - c. Find a house close to where you are on the map.
  - d. Single left-click on a resident structure.
  - e. At the bottom of the form, it will show the address. Use this address!
5. For "Last seen?", enter the 24-hour time as 5 to 20 minutes before now.
6. There are 27 messages to pass. You may not get through all of them. This is not a contest to pass messages quickly, but to get them sent thoughtfully.

OK, let's do it! Check into the Packet Command Voice Net; and then send your packet Message #1 now!

1.	<p>Before you do anything, send a packet check-in message to the EOC. It should include:</p> <ol style="list-style-type: none"> <li>Name and call signs of CARES members at your location</li> <li>Location. Whatever you set up in ALT911; building or street name is ok.</li> <li>Location ID. The 3 characters you set up in ALT911</li> <li>Address it to CUPEOC</li> <li>Subject line should be:  <pre>&lt;msgID&gt;_R_Check-in &lt;your callsign&gt;, &lt;your location&gt;</pre> </li> </ol>
2.	<p>Right after the power went out, I started to smell gas outside my house and think it is coming from my neighbor's house.  Location: <u>&lt;number/street&gt;</u>, Cupertino  My name? Phil Clark, 408-345-2122</p>
3.	<p>A vehicle ran through an intersection where the traffic light was out and hit a pedestrian. The person is down on the ground and is not responsive.  Location: <u>&lt;number/street&gt;</u>, Cupertino  Person's Age: 26, Male, Conscious: No, Breathing: Yes  My name? June Kim, 408-452-1223</p>
4.	<p>I just found my father; he fell down the stairs in the dark and I can't get him up.  Location: <u>&lt;number/street&gt;</u>, Cupertino  My name? Alice Young, 408-521-2234</p>
5.	<p>My mom is struggling. Her oxygen concentrator stopped running and is having difficulty breathing. What should I do?  Location: <u>&lt;number/street&gt;</u>, Cupertino  Person's Age: 69, female, Conscious: Yes, Breathing: Yes  My name? Tim Hastrup, same address, 408-212-2345</p>
6.	<p>A car ran into a power pole and the wires are all down. I don't think the wires are energized, but the pole is blocking the road.  Location: <u>&lt;number/street&gt;</u>, Cupertino, in front of that house  My name? Mary Chu, 408-453-2894</p>
7.	<p>I see smoke from my neighbor's garage. I don't see any flames. He's always bragging about his solar panels and battery storage, and I always thought it was not safe. I knocked on the door, but no one appeared to be home.  Location: <u>&lt;number/street&gt;</u>, Cupertino  My name? John Connors, 21535 Addington Court, 408-328-9445</p>

8.	<p>A car ran into a fire hydrant, snapped it off, and now there is water gushing all over the place.  Location: &lt;number/street&gt; _____, Cupertino  My name? Clarence Morris, same address, 408-532-8944</p>
9.	<p>The high winds blew a tree down at the end of the block, and it is blocking the road. Cars cannot pass. Some neighbors are attempting to clear it.  Location: &lt;number/street&gt; _____, Cupertino, cross-street: &lt;cross street&gt; _____.  My name? Lisa Grant, 21603 La Playa Ct, 408-289-4453</p>
10.	<p>I found a woman in the road; She looks like a jogger who tripped over some downed branches and she may have broken her leg. She cannot get up.  Location: &lt;number/street&gt; _____, Cupertino  Person's Age: 51, female, Conscious: Yes, Breathing: Yes  My name? Mai-Lin Chan, 408-894-4532</p>
11.	<p>My aunt is breathing heavily, seems to be stressed out from the power outage. Her pulse is very high, and she is sweating.  Location: &lt;number/street&gt; _____, Cupertino  Person's Age: 66, female, Conscious: Yes, Breathing: Yes  My name? Connie Marking, 408-445-3289</p>
12.	<p>A large tree fell across the road and the road is now blocked. I can't get to my house.  Location: Regnart Road, Cupertino, closest cross-street: Regnart Canyon Dr  My name? Cliff Clavin, 22030 Regnart Road, 408-944-5328</p>
13.	<p>A neighbor was attempting to move a wire that fell on his property. He must have thought all the power was off, I think he was shocked, and is now down on the ground. I was able to get the wire out of his hands just in case.  Location: &lt;number/street&gt; _____, Cupertino  Person's Age: 46, Male, Conscious: No, Breathing: Yes  My name? Betty Jackson, 408-532-8944</p>
14.	<p>My mother-in-law is having chest pains. I checked her pulse, it seems high.  Location: &lt;number/street&gt; _____, Cupertino  Person's Age: 87, female, Conscious: Yes, Breathing: Yes  My name? Rob Nelson, 408-453-2894</p>
15.	<p>Traffic Lights are out, not even flashing red. I see lots of cars speeding through this intersection. This is a problem waiting to happen.  Location: Cupertino, by McClellan &amp; S. DeAnza  My name? Mitch Faine, 408-328-9445</p>

16.	<p>I saw two guys shouting and arguing with each other at the gas station, and then a fight broke out.</p> <p>Location: <u>&lt;number/street&gt;</u>, Cupertino</p> <p>Perp Desc: #1: about 5'7", 150 lbs, wearing jeans and red sweatshirt. #2: 6'2", 240 lbs, jeans and a blue jacket.</p> <p>Weapon Involved? No</p> <p>My name? James Jeffreys, 408-289-4453</p>
17.	<p>My brother just stepped on something sharp and has severe bleeding from his foot. I have a compress on it, but it is still bleeding.</p> <p>Location: <u>&lt;number/street&gt;</u>, Cupertino</p> <p>Person's Age: 14, Male, Conscious: Yes, Breathing: Yes</p> <p>My name? Allan Yang, 7712 Oak Meadow Ct, 408-894-4532</p>
18.	<p>There's a man down in front of my house. I don't know what happened to him.</p> <p>Location: <u>&lt;number/street&gt;</u>, Cupertino</p> <p>Person's Age: 50s, Male, Conscious: No, Breathing: Yes</p> <p>My name? Dave Cunningham, 408-584-4672</p>
19.	<p>One of our group had the bright idea to bring a generator into a building for a meeting. When two people passed out and others felt sick, we all got out of the building. The generator is still running. We think there could be another 2 to 3 people still inside.</p> <p>Location: <u>&lt;number/street&gt;</u>, Cupertino</p> <p>people inside: Yes</p> <p>Ages: 50s, Male, Conscious: No, Breathing: Yes</p> <p>My name? Joe Silverman, 408-844-6725</p>
20.	<p>I'm the manager of South De Anza Auto Parts. Two men just stole two portable generators from our store. We weren't able to stop them, but we got most of their license plate number. One had a gun, but I think it was a toy.</p> <p>Location: <u>&lt;number/street&gt;</u>, Cupertino</p> <p>Perp Desc: white males, medium height &amp; build, one blue sweatshirt, one brown jacket, Black pickup truck, lic. 3FMS2?? They left northbound on S. De Anza.</p> <p>Weapon Involved? Yes</p> <p>My name? Nick Casentino, 408-446-7258. Yes, please contact me.</p>
21.	<p>I just heard a loud crash and it looks like a large redwood tree blew over down the street. The street is blocked.</p> <p>Location: <u>&lt;number/street&gt;</u>, Cupertino</p> <p>My name? Tiang Chang, 408-467-2584</p>

22.	<p>A large tree in our yard was blown over and came through the ceiling. My husband is trapped under the rubble. We can't get him out. He's in quite a bit of pain but is conscious.</p> <p>Location: <u>&lt;number/street&gt;</u>, Cupertino</p> <p>My name? Susie Tang, Same address, 408-672-5844</p>
23.	<p>Water coming from the tap at my house is brownish and smells bad. Same at my neighbor's house. Is this normal during a power outage?</p> <p>Location: <u>&lt;number/street&gt;</u>, Cupertino</p> <p>My name? Loretta Manson, Same address, 408-725-8446</p>
24.	<p>The lady next door is pregnant and is in pain, I think she is about to deliver. She needs help.</p> <p>Location: <u>&lt;number/street&gt;</u>, Cupertino</p> <p>Person's Age: 36, female, Conscious: Yes, Breathing: Yes</p> <p>My name? Danny Remus, 408-258-4467</p>
25.	<p>The street light pole is down on our street and blocking traffic</p> <p>Location: <u>&lt;number/street&gt;</u>, Cupertino</p> <p>My name? Salvador Ramirez, 408-584-4672</p>
26.	<p>What a mess. Several cars ran into each other in an intersection where the traffic light is out. They are exchanging information. I think I see fluid leaking from at least one car. Oh yeah... and the road is impassable northbound.</p> <p>Location: S. De Anza Blvd, Between Rodrigues and Stevens Creek Blvd, North bound</p> <p>My name? Kelly Lemming, 408-844-6725</p>
27.	<p>When done, send a packet check-out message to the EOC. It should include:</p> <ul style="list-style-type: none"> <li>f. Name and call signs of CARES members at your location</li> <li>g. Address it to CUPEOC</li> <li>h. Subject line should be:  <pre>&lt;msgID&gt;_R_Check-out &lt;your callsign&gt;, &lt;your location&gt;</pre> </li> </ul>