

Winter Storm Comm Exercise

Monta Vista ARK, VOICE OPS (#1)

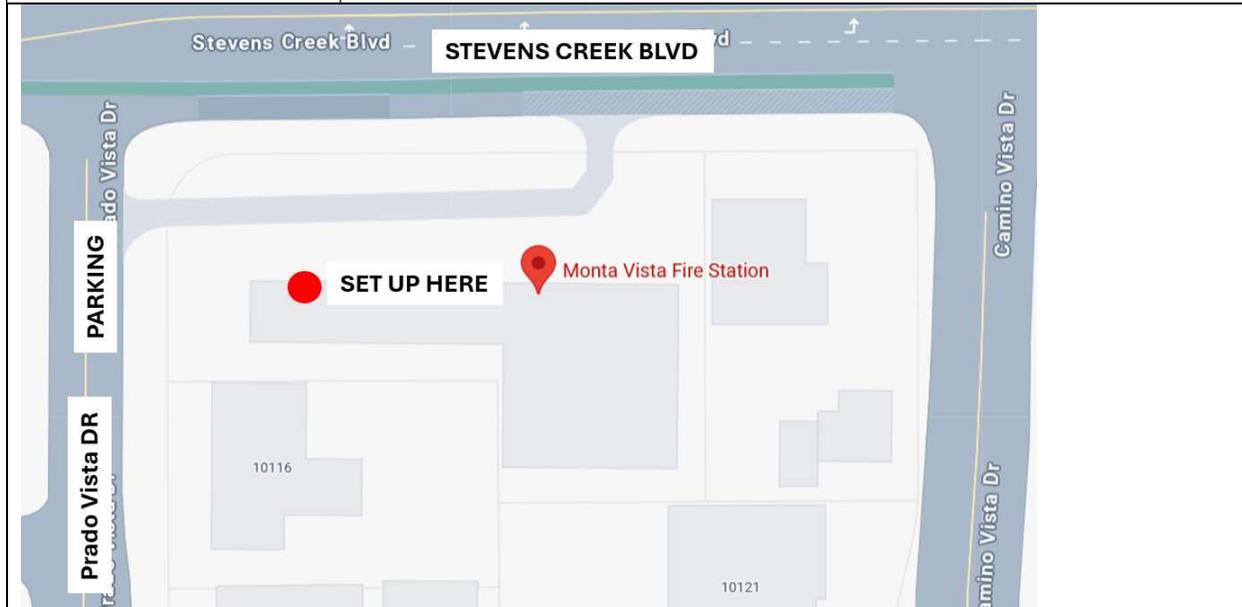
The following information is for your consideration during this drill.

Station Type:	Voice Operations #1
General Situation:	A major winter storm has taken out all power and commercial communications throughout the south bay. This location was selected because of the likelihood of area residents seeking help either by showing up or by FRS->GMRS for this zone. If you are the first to arrive, start an ICS 211 Check-in list.

VOICE STATION INSTRUCTIONS:

Your assignment is as follows:

Event:	Cupertino Winter Storm Comm Outage
Assignment	Monta Vista ARK at Monta Vista Fire Station 22620 Stevens Creek Blvd, Cupertino, CA 95014 In the Fire Station utility garage (right side of building as you face it)
Parking:	Parking lot or on Prado Vista Ave
Access:	If you are the first one to arrive, then notify the Fire Crew on duty and set up your station. The lockbox is located on left sill of the western garage door. Contact Resource Net Control for the access code. The key opens the door to your left and then the interior door to the garage.
Assignment:	Voice operator to communicate with Cupertino EOC.
Electrical Power:	All power is out.
Operational Period:	02/21/2026, 08:00 to 02/21/2026, 12:00
Supervisor/Contact:	Ken Ericksen (remote)
Your Tactical Call:	Monta Vista



Message Scenario

Monta Vista ARK, VOICE OPS (#1)

Messages will come to you either from residents who approach you or, if present, from the ARK FRS/GMRS Net. All messages are Informal Message.

1. Assignments like this make you the “eyes and ears” for County Comm as well as Cupertino EOC.
2. Send **ALL** voice messages to the Cupertino EOC.
3. State that all messages are **DRILL TRAFFIC**.
4. Note the Time now (HH:MM). Next to each message below, add the ## minutes to the time of the last message to identify when this one should be sent.
5. Update your ICS 214 Unit Log.
6. Update your ICS 309 Communications Log.

TIME NOW: _____

SEND TIME	Message
	1. Check in to the Message Net when you are operational.
+10m _____	2. V2: A neighbor reports an elderly woman hasn't been seen since yesterday afternoon and her lights are still off. You ask some questions... * Address? 21745 Oak Meadow Lane, Cupertino * Is she conscious and breathing? Unknown — no one answered the door.
+20m _____	A resident comes up and asks if there is any place to charge their cell phone? Hmm... good question... Let's ask Net Control!
+20m _____	3. V6: A resident drives up and reports that they see smoke coming from the roof vents of a two-story house. You ask a few questions... * Address? 11248 Canyon Oak Drive, Cupertino * Do you see fire or smoke? Smoke only. * Anyone trapped inside? No one answered the door
+20m _____	4. V7: A resident reports a child is having difficulty breathing after eating something unknown. You ask a few questions... * Address? 20988 Valley Crest Road, Cupertino * Is the child conscious and breathing? child is conscious but struggling to breath.
+20m _____	5. A resident drives up and tells you their car is almost out of gas. Do you know where the closest open gas station is? (if you know, tell them, otherwise, create an informal message and send it to the EOC).
11:15	6. Notify Net Control you are shutting down. Stay on the net and return to Staging.

Winter Storm Comm Exercise

Jollyman Park, VOICE OPS (#2)

The following information is for your consideration during this drill.

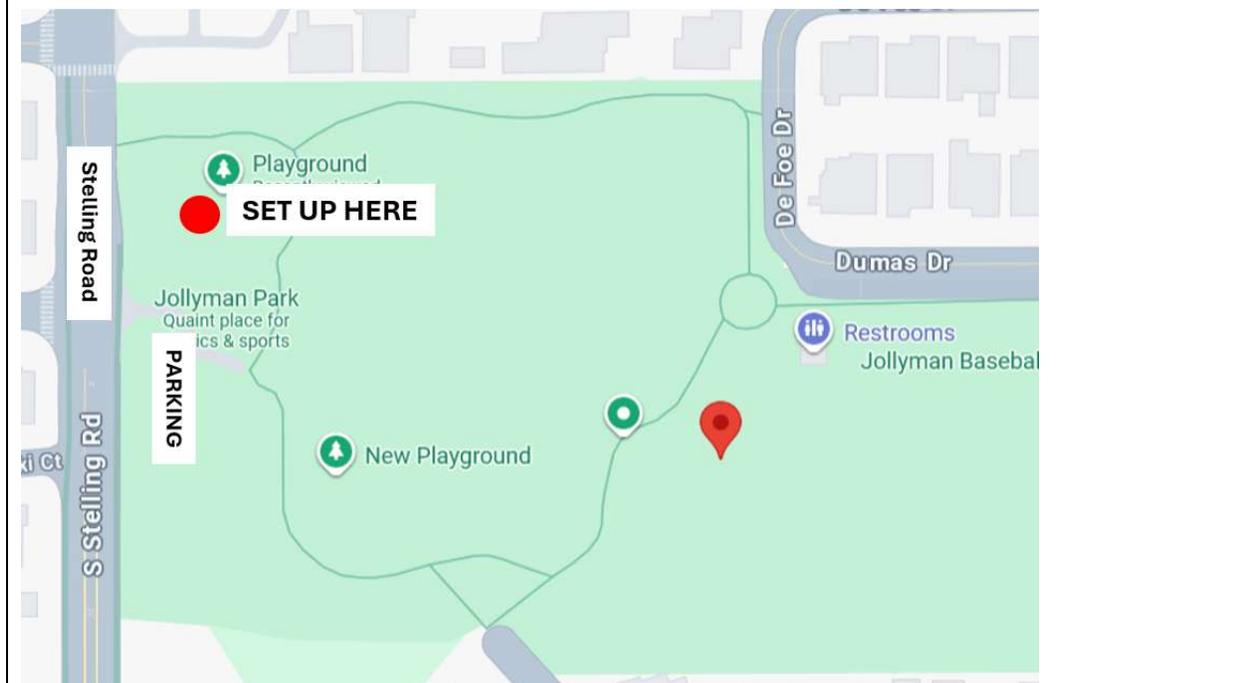
Station Type:	Voice Operations
General Situation:	A major winter storm has taken out all power and commercial communications throughout the south bay. This location was selected because of the likelihood of area residents seeking help either by showing up or by FRS->GMRS for this zone. If you are the first to arrive, start an ICS 211 Check-in list.

VOICE STATION INSTRUCTIONS:

Your assignment is as follows:

Event:	Cupertino Winter Storm Comm Outage
Assignment	Jollyman Park 1000 S Stelling Rd, Cupertino, CA 95014, Just north of the Rt 85 overpass
Parking:	Parking lot at the Park
Access / Setup:	Set up on the picnic tables in the area marked "SET UP HERE" on the map below.
Assignment:	Voice operator to communicate with Cupertino EOC.
Electrical Power:	All power is out.
Operational Period:	02/21/2026, 08:00 to 02/21/2026, 12:00
Supervisor/Contact:	Ken Ericksen (remote)
Your Tactical Call:	Jollyman

MAP:



Message Scenario

Jollyman Park, VOICE OPS (#2)

Messages will come to you either from residents who approach you or, if present, from the ARK FRS/GMRS Net. All messages are Informal Message.

1. Assignments like this make you the “eyes and ears” for County Comm as well as Cupertino EOC.
2. Send **ALL** voice messages to the Cupertino EOC.
3. State that all messages are **DRILL TRAFFIC**.
4. Note the Time now (HH:MM). Next to each message below, add the ## minutes to the time of the last message to identify when this one should be sent.
5. Update your ICS 214 Unit Log.
6. Update your ICS 309 Communications Log

TIME NOW: _____

SEND TIME	Message
	1. Check in to the Message Net when you are operational.
+10m _____	2. A woman with a crying baby drives up and asks if you know of any supermarkets that are open? All the milk at home spoiled when the power went out and the baby is hungry.
+20m _____	3. V11: A neighbor reports that a smoke alarm has been sounding for hours in a neighboring house with no response. You ask some questions... * Address? 10834 Pine Crest Drive, Cupertino * Are smoke or flames visible. No visible smoke or fire.
+20m _____	4. V12: A resident reports a family member with uncontrolled bleeding from a deep cut on the arm. You ask a few questions... * Address? 21590 Blue Jay Way, Cupertino * Is the person conscious and breathing? Yes.
+20m _____	5. A young girl and a toddler approach. The girl tells you she found this crying toddler walking alone on the street and he does not know where he lives. “I found him in front of 12678 Crestline Drive.” She says she does not recognize the toddler. Can you help?
+20m _____	6. V15: A man on a bicycle rides up all out of breath and tells you someone is having seizures that are lasting several minutes in his neighborhood. You ask a few questions... * Address? 20311 Ridgeview Terrace, Cupertino * Is the person conscious now? No, and is breathing.
11:15	7. Notify Net Control you are shutting down. Stay on the net and return to Staging.

Winter Storm Comm Exercise

Creekside ARK, VOICE OPS (#3)

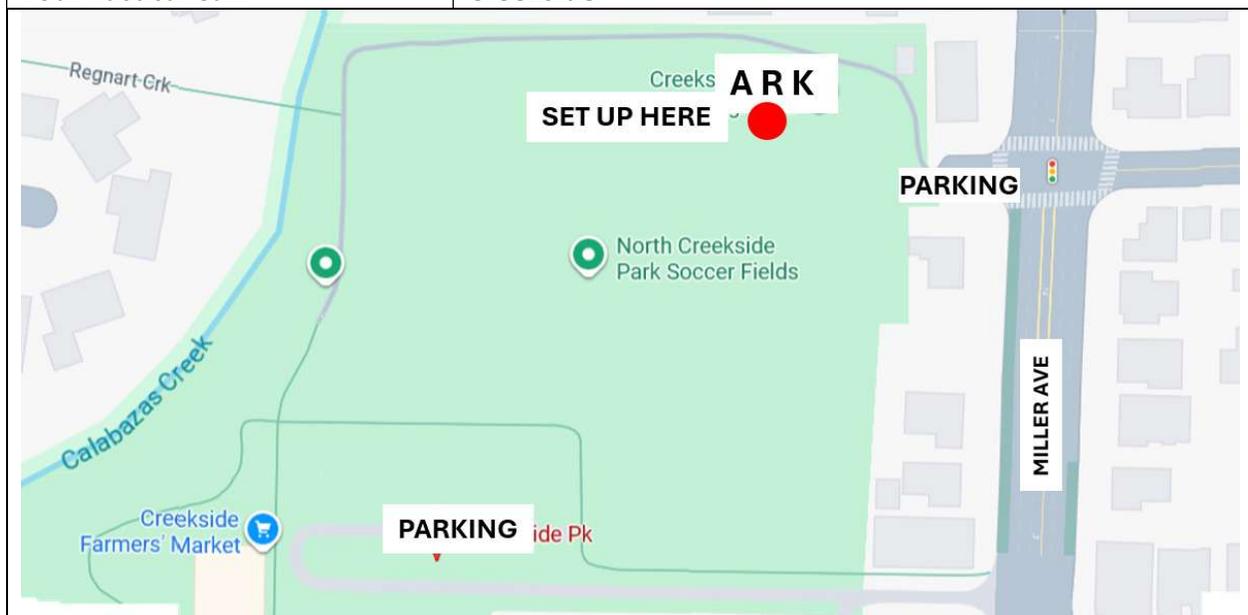
The following information is for your consideration during this drill.

Station Type:	Voice Operations
General Situation:	A major winter storm has taken out all power and commercial communications throughout the south bay. This location was selected because of the likelihood of area residents seeking help either by showing up or by FRS->GMRS for this zone. If you are the first to arrive, start an ICS 211 Check-in list.

VOICE STATION INSTRUCTIONS:

Your assignment is as follows:

Event:	Cupertino Winter Storm Comm Outage
Assignment	Creekside ARK, at Creekside Park 10455 Miller Ave, Cupertino, CA 95014
Parking:	Parking on site. Walk across the field to the ARK
Access / Setup:	Proceed to the ARK. If you are the first to arrive, the lockbox is located on the Container Door. Contact Resource Net Control for the access code. Open the container, pull out a table and chairs. A Ham radio Mag Mount Antenna is inside for the roof if needed.
Assignment:	Voice operator to communicate with Cupertino EOC.
Electrical Power:	All power is out.
Operational Period:	02/21/2026, 08:00 to 02/21/2026, 12:00
Supervisor/Contact:	Ken Ericksen (remote)
Your Tactical Call:	Creekside



Message Scenario

Creekside ARK, VOICE OPS (#3)

Messages will come to you either from residents who approach you or, if present, from the ARK FRS/GMRS Net. All messages are Informal Message.

1. Assignments like this make you the “eyes and ears” for County Comm as well as Cupertino EOC.
2. Send **ALL** voice messages to the Cupertino EOC.
3. State that all messages are DRILL TRAFFIC.
4. Note the Time now (HH:MM). Next to each message below, add the ## minutes to the time of the last message to identify when this one should be sent.
5. Update your ICS 214 Unit Log.
6. Update your ICS 309 Communications Log

TIME NOW: _____

SEND TIME	Message
	1. Check in to the Message Net when you are operational
+10m _____	2. V17: A neighbor runs up and tells you that they have seen smoke from a detached shed behind a neighbor’s home. You ask some questions... * Address? 10675 Sunrise Ridge Way, Cupertino * Any people inside? No. * Any other details? I think he stores gasoline for his lawn mower in there
+20m _____	3. V18: A resident reports sudden confusion and slurred speech in a neighbor. You ask a few questions... * Address? 21450 Silver Oak Court, Cupertino * Conscious and breathing? Yes and yes.
+20m _____	4. V20: A neighbor comes up and appears confused. He says ‘with all the rain they have received, how could there be a fire? Anyway, I spotted a grass fire spreading uphill behind several homes.’ You ask a few questions... * Address? Behind 11890 Foothill Vista Drive, Cupertino * Wind conditions? Gusty, blowing towards the homes
+20m _____	5. The Sheriff drives up and you have a brief discussion on what’s going on. He says “there is the potential for some evacuations due to Calabazas Creek overflowing its’ banks over the next 2 hours, but no final decision has been made. Can you help alert the neighbors or at least tell the city what’s going on?” you are busy, but you decide to ask the EOC for CERT help.
+20m _____	6. V22: A neighbor runs up and reports smoke coming from inside a neighboring apartment unit. The phones are still out! Can you call the fire department? You ask a few questions... * Address? 20555 Greenleaf Ct, Apt 14, Cupertino * Any people trapped? Unknown.
11:15	7. Notify Net Control you are shutting down. Stay on the net and return to Staging.

Winter Storm Comm Exercise

Franco Park, VOICE OPS (#4)

The following information is for your consideration during this drill.

Station Type:	Voice Operations
General Situation:	A major winter storm has taken out all power and commercial communications throughout the south bay. This location was selected because of the likelihood of area residents seeking help either by showing up or by FRS->GMRS for this zone. If you are the first to arrive, start an ICS 211 Check-in list.

VOICE STATION INSTRUCTIONS:

Your assignment is as follows:

Event:	Cupertino Winter Storm Comm Outage
Assignment	Franco Park 10455 Miller Ave, Cupertino, CA 95014 Cross Street: Homestead Road and Franco Ct
Parking:	Closest parking is the shopping center
Access / Setup:	Proceed to the Park. Find and set up at any picnic tables or any shady spot.
Assignment:	Voice operator to communicate with Cupertino EOC.
Electrical Power:	All power is out.
Operational Period:	02/21/2026, 08:00 to 02/21/2026, 12:00
Supervisor/Contact:	Ken Ericksen (remote)
Your Tactical Call:	Franco

MAP:



Message Scenario

Franco Park, VOICE OPS (#4)

Messages will come to you either from residents who approach you or, if present, from the ARK FRS/GMRS Net. All messages are Informal Message.

1. Assignments like this make you the “eyes and ears” for County Comm as well as Cupertino EOC.
2. Send **ALL** voice messages to the Cupertino EOC.
3. State that all messages are DRILL TRAFFIC.
4. Note the Time now (HH:MM). Next to each message below, add the ## minutes to the time of the last message to identify when this one should be sent.
5. Update your ICS 214 Unit Log.
6. Update your ICS 309 Communications Log

TIME NOW: _____

SEND TIME	Message
	1. Check in to the Message Net when you are operational
+10m _____	2. V24: A resident reports severe burns from boiling water spilled during cooking. You ask a few questions... * Address? 20134 Canyon Oaks Place, Cupertino * Conscious and breathing? Yes and yes. The person is in pain.
+20m _____	3. V26: A resident reports a neighbor just overdosed on drugs and now has slow breathing. You ask a few questions... * Address? 11023 Northwood Drive, Cupertino * Conscious and breathing? Not conscious, shallow breathing.
+20m _____	4. A resident comes up and asks if there is any place to charge their cell phone? Hmm... good question... Let's ask Net Control!
+20m _____	5. V32: Three neighbor kids come running up and tell you that some kid nearly drowned at a community pool. You ask a few questions... * Address? 10400 Homestead Road, Cupertino. This is at the Minuteman Apartment Community Pool * Conscious and breathing? Breathing, unconscious.
+20m _____	6. V35: A neighbor reports that their friend has a sudden fast heartbeat and is dizzy. You ask a few questions... * Address? 10645 Willow Creek Lane, Cupertino * Conscious and breathing? Yes and Yes. He did pass out earlier but recovered and is still dizzy.
11:15	7. Notify Net Control you are shutting down. Stay on the net and return to Staging.

Winter Storm Comm Exercise

Senior Center, VOICE OPS (#5)

The following information is for your consideration during this drill.

Station Type:	Voice Operations
General Situation:	A major winter storm has taken out all power and commercial communications throughout the south bay. This location was selected because of the likelihood of area residents seeking help either by showing up or by FRS->GMRS for this zone. If you are the first to arrive, start an ICS 211 Check-in list.

VOICE STATION INSTRUCTIONS:

Your assignment is as follows:

Event:	Cupertino Winter Storm Comm Outage
Assignment	Cupertino Senior Center 21251 Stevens Creek Blvd, Cupertino, CA 95014
Parking:	Parking on site.
Access / Setup:	Proceed to the Senior Center Courtyard by the parking lot. Set up at any available table.
Assignment:	Voice operator to communicate with Cupertino EOC.
Electrical Power:	All power is out.
Operational Period:	02/21/2026, 08:00 to 02/21/2026, 12:00
Supervisor/Contact:	Ken Ericksen (remote)
Your Tactical Call:	Senior Center

MAP:



Message Scenario

Senior Center, VOICE OPS (#5)

Messages will come to you either from residents who approach you or, if present, from the ARK FRS/GMRS Net. All messages are Informal Message.

1. Assignments like this make you the “eyes and ears” for County Comm as well as Cupertino EOC.
2. Send **ALL** voice messages to the Cupertino EOC.
3. State that all messages are DRILL TRAFFIC.
4. Note the Time now (HH:MM). Next to each message below, add the ## minutes to the time of the last message to identify when this one should be sent.
5. Update your ICS 214 Unit Log.
6. Update your ICS 309 Communications Log

TIME NOW: _____

SEND TIME	Message
	1. Check in to the Message Net when you are operational
+10m _____	2. V37: A resident reports that a neighbor is having a severe allergic reaction with swelling of their face and lips. You ask a few questions... * Address? 10990 Ridgecrest Court, Cupertino * Conscious and breathing? Yes, and Breathing is getting worse.
+20m _____	3. A resident comes up and asks if there is any place to charge their cell phone? Hmm... good question... Let's ask Net Control!
+20m _____	4. V39: Two kids on bikes ride up and tell you that their father saw smoke coming from inside a school building that is currently used as a shelter. You ask a few questions... * Address? 10200 Finch Avenue School Campus * Evacuation started? Not yet.
+20m _____	5. V40: A resident reports a neighbor collapsed in front of her house but now “seems fine” and refuses help. You ask a few questions... * Address? 21405 Sunset Ridge Road, Cupertino * Conscious and breathing? Yes, refusing care.
+20m _____	6. A man shows up and introduces himself as a Cupertino Sanitary District employee. He is investigating a small leak at Homestead Pump Station #4. Does the city have any sawdust to help absorb a small spill on the road?
11:15	7. Notify Net Control you are shutting down. Stay on the net and return to Staging.

Winter Storm Comm Exercise

Kennedy Middle School, VOICE OPS (#6)

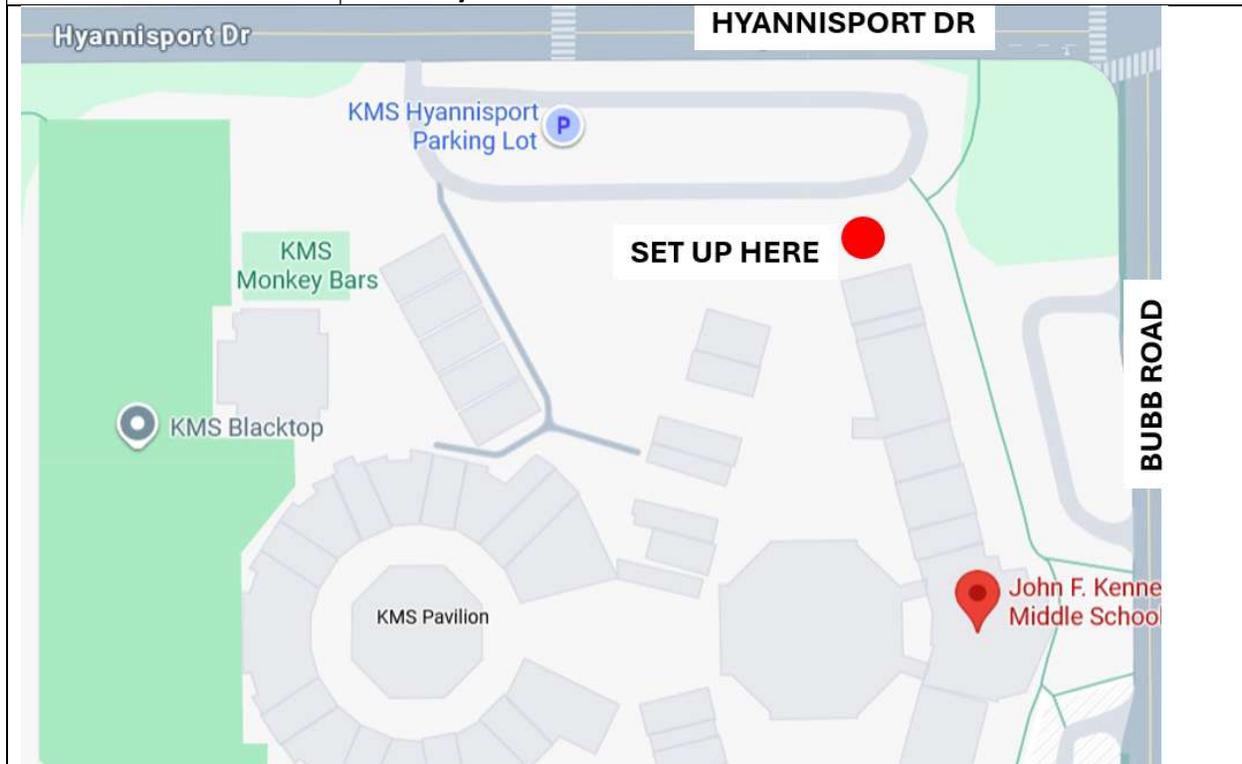
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Station Type:	Voice Operations
General Situation:	A major winter storm has taken out all power and commercial communications throughout the south bay. This location was selected because of the likelihood of area residents seeking help either by showing up or by FRS->GMRS for this zone. If you are the first to arrive, start an ICS 211 Check-in list.

VOICE STATION INSTRUCTIONS:

Your assignment is as follows:

Event:	Cupertino Winter Storm Comm Outage
Assignment	Kennedy Middle School 821 Bubb Rd, Cupertino, CA 95014
Parking:	In the school parking lot off Hyannisport Dr
Access / Setup:	Proceed to the amphitheater in the parking lot pickup zone. This provides seats and is flat. Bring a clipboard.
Assignment:	Voice operator to communicate with Cupertino EOC.
Electrical Power:	All power is out.
Operational Period:	02/21/2026, 08:00 to 02/21/2026, 12:00
Supervisor/Contact:	Ken Ericksen (remote)
Your Tactical Call:	Kennedy



Message Scenario

Kennedy Middle School, VOICE OPS (#6)

Messages will come to you either from residents who approach you or, if present, from the ARK FRS/GMRS Net. All messages are Informal Message.

1. Assignments like this make you the “eyes and ears” for County Comm as well as Cupertino EOC.
2. Send **ALL** voice messages to the Cupertino EOC.
3. State that all messages are DRILL TRAFFIC.
4. Note the Time now (HH:MM). Next to each message below, add the ## minutes to the time of the last message to identify when this one should be sent.
5. Update your ICS 214 Unit Log.
6. Update your ICS 309 Communications Log

TIME NOW: _____

SEND TIME	Message
	1. Check in to the Message Net when you are operational.
+10m _____	8. V5: A shelter volunteer reports a man is complaining of chest pains and is sweating heavily. You ask a few questions... * Address? Regnart Community Shelter, 9870 Vista Del Largo, Cupertino * Is he conscious and breathing? Yes to both.
+20m _____	2. A person in a kitchen apron shows up and tells you that the county opened a shelter at this school. The water supply is fine, but food delivery is delayed. Does the city know how congested I-280 is? They want to know if they should get ready for “Plan B”
+20m _____	3. V9: A vehicle stops and the person tells you that a vehicle is on fire in a grocery store parking lot. You ask a few questions... * Address? 20650 Stevens Creek Blvd, Cupertino * Anyone inside the vehicle? No, the driver got out.
+20m _____	4. A person stops by and she is yelling at you that trash pickup hasn’t occurred, and garbage is piling up on the street. The person demands you tell someone IMMEDIATELY (yeah, she’s shouting) and wants the trash picked up NOW!
+20m _____	5. V29: A resident reports that their father all of a sudden has a severe headache and vision problems. You ask a few questions... * Address? 9980 Orchard Glen Court, Cupertino * Conscious and breathing? Yes.
11:15	6. Notify Net Control you are shutting down. Stay on the net and return to Staging.

Winter Storm Comm Exercise

City Hall, VOICE OPS (#7)

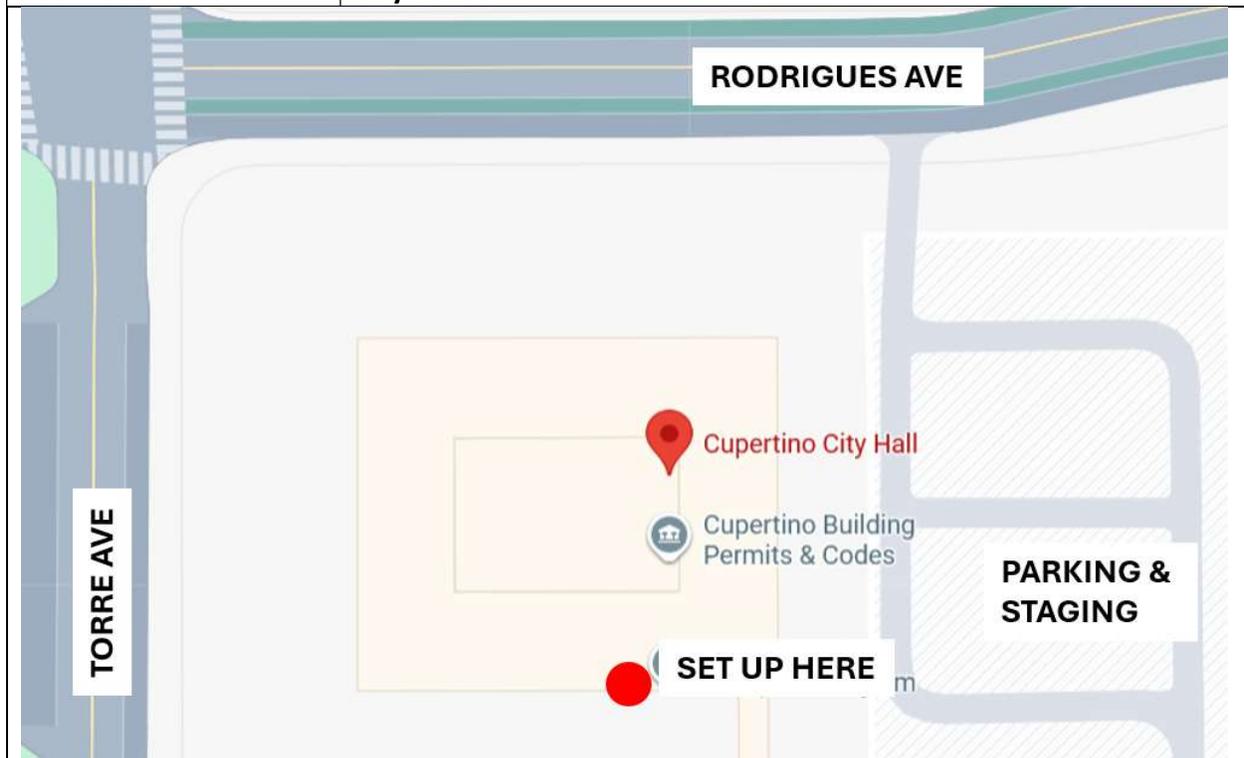
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General Situation:	A major winter storm has taken out all power and commercial communications throughout the south bay. This location was selected because of the likelihood of area residents seeking help either by showing up or by FRS->GMRS for this zone. If you are the first to arrive, start an ICS 211 Check-in list.

VOICE STATION INSTRUCTIONS:

Your assignment is as follows:

Event:	Cupertino Winter Storm Comm Outage
Assignment	Cupertino City Hall 10300 Torre Ave, Cupertino, CA 95014
Parking:	At Staging area
Access / Setup:	Contact the Shift Supervisor to pull tables & chairs out of the EOC.
Assignment:	Voice operator to communicate with Cupertino EOC.
Electrical Power:	All power is out.
Operational Period:	02/21/2026, 08:00 to 02/21/2026, 12:00
Supervisor/Contact:	Ken Ericksen
Your Tactical Call:	City Center



Message Scenario

City Hall, VOICE OPS (#7)

Messages will come to you either from residents who approach you or, if present, from the ARK FRS/GMRS Net. All messages are Informal Message.

1. Assignments like this make you the “eyes and ears” for County Comm as well as Cupertino EOC.
2. Send **ALL** voice messages to the Cupertino EOC.
3. State that all messages are DRILL TRAFFIC.
4. Note the Time now (HH:MM). Next to each message below, add the ## minutes to the time of the last message to identify when this one should be sent.
5. Update your ICS 214 Unit Log.
6. Update your ICS 309 Communications Log

TIME NOW: _____

SEND TIME	Message
	1. Check in to the Message Net when you are operational.
+10m _____	2. V21: A resident sows up and tells youo that a person is choking and unable to speak clearly. You ask a few questions... * Address? 9874 Maple Grove Way, Cupertino * Conscious and breathing? Conscious, but is struggling to breathe.
+20m _____	3. A Person from the library walks over and tells you that an individual claiming to be a volunteer showed up and wanted access to the facility. The library is currently locked down. Staff turned the person away, but the person seems to be loitering around outside. Our phones are still out; can you get the sheriff out here to check him out?
+20m _____	4. V10: A resident reports a man collapsed on a park walking trail. You ask a few questions... * Address? Regnart Creek Trail, near 60606 Lozano Lane, Cupertino * Is he conscious and breathing? Breathing, not conscious.
+20m _____	5. A resident comes up and asks you about the rumors of city-wide curfew. Is this true? Any way to confirm what is going on?
+20m _____	6. V14: A neighbor reports that a generator is running inside a garage next door with the garage door partially closed. You ask a few questions... * Address? 10988 Hidden Glen Court, Cupertino * Anyone inside? Not sure.
11:15	7. Notify Net Control you are shutting down. Stay on the net and return to Staging.

Winter Storm Comm Exercise

De Anza ARK, VOICE OPS (#8)

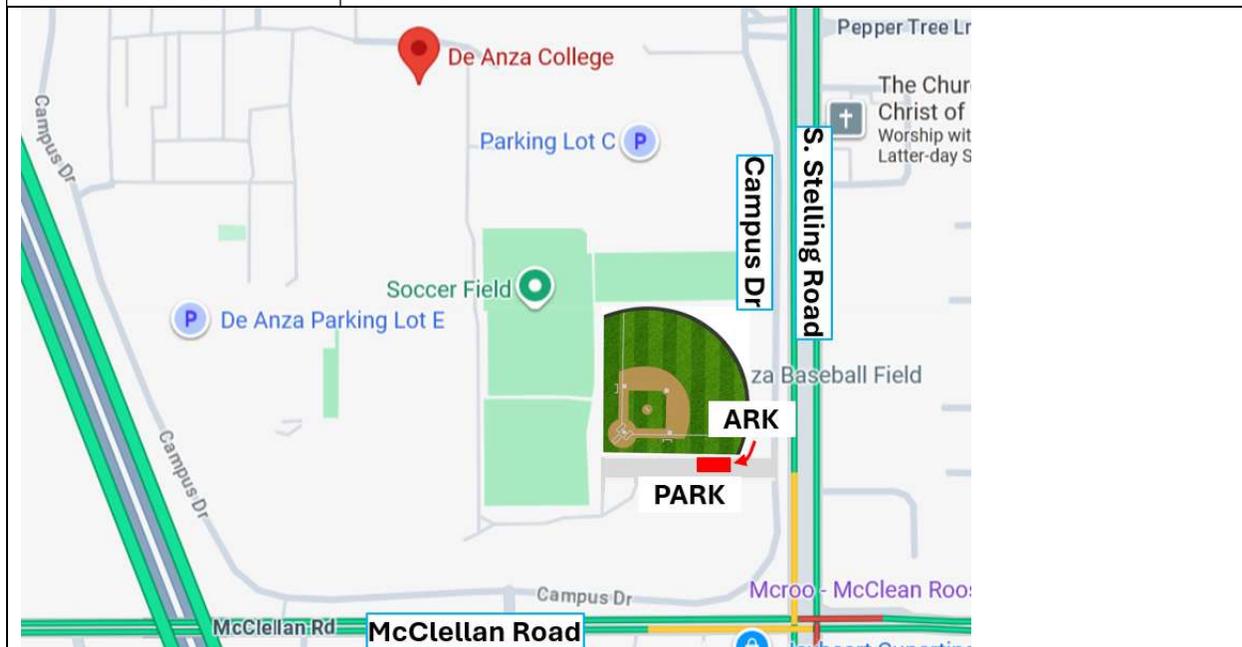
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General Situation:	A major winter storm has taken out all power and commercial communications throughout the south bay. This location was selected because of the likelihood of area residents seeking help either by showing up or by FRS->GMRS for this zone. If you are the first to arrive, start an ICS 211 Check-in list.

VOICE STATION INSTRUCTIONS:

Your assignment is as follows:

Event:	Cupertino Winter Storm Comm Outage
Assignment	De Anza ARK Next to De Anza Baseball Field, Cupertino, CA 95014 Cross Street: Stelling Road & Petter Tree Lane
Parking:	Parking in the vicinity of the ARK
Access / Setup:	Proceed to the ARK. If you are the first to arrive, the lockbox is located on Container Door. Contact Resource Net Control for the access code. Open the container and pull out a table and chairs. A Ham radio Mag Mount Antenna is inside for the roof if needed.
Assignment:	Voice operator to communicate with Cupertino EOC.
Electrical Power:	All power is out.
Operational Period:	02/21/2026, 08:00 to 02/21/2026, 12:00
Supervisor/Contact:	Ken Ericksen (remote)
Your Tactical Call:	DeAnza



Message Scenario

De Anza ARK, VOICE OPS (#8)

Messages will come to you either from residents who approach you or, if present, from the ARK FRS/GMRS Net. All messages are Informal Message.

1. Assignments like this make you the “eyes and ears” for County Comm as well as Cupertino EOC.
2. Send **ALL** voice messages to the Cupertino EOC.
3. State that all messages are DRILL TRAFFIC.
4. Note the Time now (HH:MM). Next to each message below, add the ## minutes to the time of the last message to identify when this one should be sent.
5. Update your ICS 214 Unit Log.
6. Update your ICS 309 Communications Log

TIME NOW: _____

SEND TIME	Message
	1. Check in to the Message Net when you are operational.
+10m _____	2. V24: A resident reports their mother has severe burns from boiling water spilled during cooking. You ask a few questions... * Address? 20134 Canyon Oaks Place, Cupertino * Conscious and breathing? Yes and yes.
+20m _____	3. V26: A resident reports a neighbor just overdosed on drugs and now has slow breathing. You ask a few questions... * Address? 11023 Northwood Drive, Cupertino * Conscious and breathing? Not conscious, shallow breathing. * Do you know what they took? No, but likely some pills
+20m _____	4. A resident comes up and asks if there is any place to charge their cell phone? Hmm... good question... Let's ask Net Control!
+20m _____	5. V32: Three neighbor kids come running up and tell you that some kid nearly drowned at a community pool. You ask a few questions... * Address? 10400 Homestead Road, Cupertino. This is at the Minuteman Apartment Community Pool * Conscious and breathing? Breathing, unconscious.
+20m _____	6. V35: A neighbor reports that their friend has a sudden fast heartbeat and is dizzy. You ask a few questions... * Address? 10645 Willow Creek Lane, Cupertino * Conscious and breathing? Yes.
11:15	7. Notify Net Control you are shutting down. Stay on the net and return to Staging.